



# Warren County Regional Jail

Stephen Harmon, Jailer

## Media Release

Date: 3/10/2020

Subject: **Securus Video Visitation / Inmate Kiosks**

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**The Warren County Regional Jail is launching the video visitation / inmate kiosk system in partnership with Securus on Thursday 3/19/2020.** Securus is the inmate communications vendor for WCRJ. Video visitation will allow for the inmate's friends and family to visit remotely. The launch of this program will provide for increased visitation opportunities in a remote environment saving the friends and family travel money, parking issues, and arranging childcare or scheduling time off work. The cost of each 20-minute friends and family remote visit will be \$7.95 plus tax. For those who choose to visit on-site at WCRJ, there will be no cost. The video method of visitation will replace the "through the glass" visitation as it is now and all in-person visitation for Class D inmates will end after 3/18/2020. Friends and family who wish to visit must visit the Securus website to get registered as a visitor. You will be prompted to upload a photo of yourself and a photo of your state-issued identification. These requests submitted via the Securus website will be approved by WCRJ staff for safety and security purposes. Whether you are visiting on-site or remotely from the comfort of your home or other location, you will have to schedule an appointment via Securus's website at least 24 hours in advance to ensure that all inmates have adequate access to visitation. The Securus visitation system will occur via the inmate kiosk device in each cell inside the facility and functions like the Apple Facetime application. The person scheduling the visit can utilize smartphones, laptops, and desktop computers to visit with their incarcerated loved one. The on-site visitation will go live in April 2020 after remote visitation is running smoothly. In addition to friends and family, WCRJ is blessed to have a large group of ministers who come to the jail routinely to visit / minister to inmates. We will be accommodating these spiritual needs by allowing ministers to register as ministers / clergy with the administrative offices of WCRJ. We will enable the approved clergy / ministers and an account for on-site visitation will be created. Once WCRJ approves the minister, he/she will be able to on-site visit for 40 minutes at no cost. If the minister chooses to visit remotely, the visit would be 20 minutes and he/she will have to register as friends and family and pay the same fee for visitation. Ministers will also be required to schedule visits at least 24 hours in advance via a different web portal. Attorneys may utilize video visitation for the same fee as friends and family and will register the same way. There is a place in the registration to designate attorney status and upload official bar information. This will ensure that the video visitation isn't recorded for attorney / client privilege. Visitation is contingent upon the kiosk being available in each cell and as the schedule online permits. Between now and 3/19/2020 launch of video visitation, WCRJ staff will receive training on the system. Along with visitation, the kiosk will provide communications / information for inmate questions to staff, law library, electronic grievance / medical request system, electronic Aramark Commissary ordering, and other applications that will go live over the next few months. This system will increase offerings to inmates and create a new revenue stream for funding enhancements to the jail operation. See WCRJ website or the Securus website for more information.

Securus Website: [www.videovisitationanywhere.com](http://www.videovisitationanywhere.com) WCRJ: [www.warrencountyjail.com](http://www.warrencountyjail.com)