



Warren County Regional Jail
Stephen Harmon, Jailer

Media Release

Date: 3/25/2020

Subject: **Securus Video Visitation / Inmate Kiosks – GOING “LIVE” FRIDAY 3/27/2020**

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The Warren County Regional Jail is launching the video visitation / inmate kiosk system in partnership with Securus on Friday 3/27/2020. The original “go-live” date for the video visitation system was postponed due to logistical issues surrounding the Covid-19 pandemic. WCRJ Staff have worked diligently with Securus and have made necessary arrangements to “go-live” this Friday with minimal Securus Staff onsite. We will be launching only the remote visitation at this time. On-site visitation will come after local, state, and federal mandates are lifted. WCRJ takes the welfare of its staff and inmate population very seriously. Additionally, inmates will also have access to law library applications via the kiosk in their cell. We appreciate everyone’s patience as we navigate the COVID-19 pandemic day by day.

Securus is the inmate communications vendor for WCRJ. Video visitation will allow for the inmate’s friends and family to visit remotely. The launch of this program will provide for increased visitation opportunities in a remote environment saving the friends and family travel money, parking issues, and arranging childcare or scheduling time off work. The cost of each 20-minute friends and family remote visit will be \$7.95 plus tax. For those who choose to visit on-site at WCRJ, there will be no cost and the “go-live” for the onsite visitation is to be announced. Friends and family who wish to visit must visit the Securus website to get registered as a visitor. You will be prompted to upload a photo of yourself and a photo of your state-issued identification. These requests submitted via the Securus website will be approved by WCRJ staff for safety and security purposes. Whether you are visiting on-site or remotely from the comfort of your home or other location, you will have to schedule an appointment via Securus’s website at least 24 hours in advance to ensure that all inmates have adequate access to visitation. The Securus visitation system will occur via the inmate kiosk device in each cell inside the facility and functions like the Apple Facetime application. The person scheduling the visit can utilize smartphones, laptops, and desktop computers to visit with their incarcerated loved one. We will enable the approved clergy / ministers and an account for on-site visitation once this portion of the system goes “live”. Attorneys may utilize video visitation for the same fee as friends and family and will register the same way. There is a place in the registration to designate attorney status and upload official bar information. This will ensure that the video visitation isn’t recorded for attorney / client privilege. Visitation is contingent upon the kiosk being available in each cell and as the schedule online permits. Along with visitation, the kiosk will provide communications / information for inmate questions to staff, law library, electronic grievance / medical request system, electronic Aramark Commissary ordering, and other applications that will go live over the next few months. This system will increase offerings to inmates and create a new revenue stream for funding enhancements to the jail operation. See WCRJ website or the Securus website for more information.

Securus Website: www.videovisitanywhere.com WCRJ: www.warrencountyjail.com

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